

Traffic Car License
Renewal through
Smart Wallet
FAQs



A BANK TO TRUST



"Now you can renew your car license through Smart Wallet (Including paying your taxes, obligatory insurance, and traffic fines) and you will receive the new license at your convenient address"

Below is the Vehicle License Renewal process through Smart Wallet "Fawry Services":

This applies for Cairo and Giza governments Traffic units only.

1. Pay the Traffic Administration (***Traffic Taxes and Fees***)
2. Purchase a compulsory insurance policy (you can choose between 3 companies; ***Allianz, Arab Misr Insurance Group, or Royal***).
3. Pay the Traffic Prosecution (***Traffic Fines***)
4. Request to receive license at Home*.

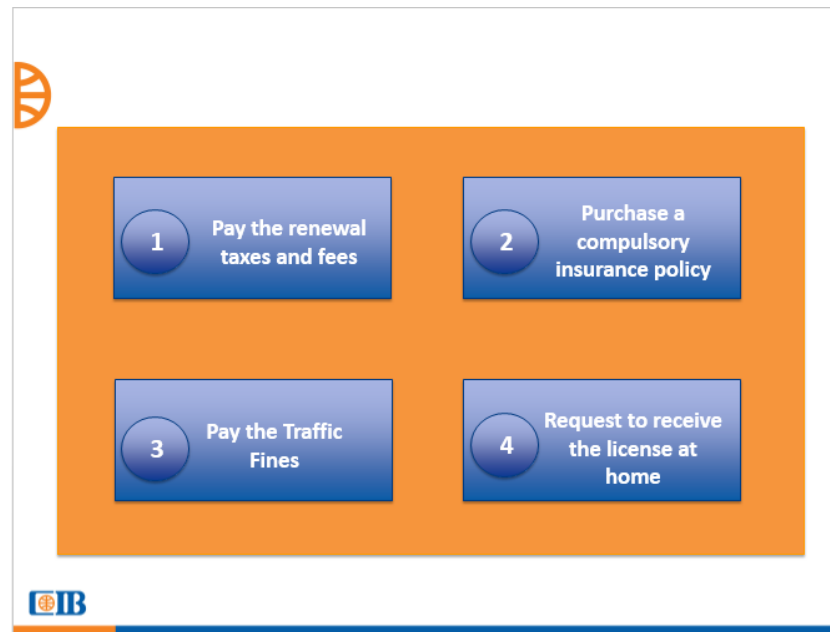
***Note 1:** This is only applicable for vehicles that do not have any procedures that need to be completed at the traffic unit (for example -but not limited to- car inspection, provide formal documents "Sale Ban Letter from any bank" خطاب حظر البيع الخاص بأي بنك, etc.), in this case the customer will have to visit the concerned traffic unit after 4 working days from the payment to complete the procedures and receive the license.

***Note 2:** In case there are no missing requirements, the transaction will be successful, and Fawry call center agent will call you the next working day to take your address details, and you will receive the license within minimum of 7 working days from the transaction.



Traffic Car License Renewal

- For all the transactions, you will be requested to enter the following data:
- Car owner national ID
- Car plate numeric section
- The number of years of License Renewal and the car owner's mobile number, in case of "Compulsory Insurance" and "Request to receive license at Home"





Traffic Car License Renewal

The service has the following conditions:

- The car must be private ملاكي
- Cubic Centimeter Less than 2030 CC
- Did not pass 1 month after the license expiration date (not after شهر السماح)

Condition	Example
- The total number of years of renewal should not exceed 3 years	if the license still has 6 months to expire, you cannot add 3 years to make the new license expire after 3.5 years) The only case you can renew for the 3 years is when the license has expired and you are still during the 1 month grace period شهر السماح

- License delivery is not working in case of car inspection or ban
- The service of Traffic License renewal through Smart Wallet is not available in case of (نقل الملكية/ الوحدة)



Traffic Car License Renewal

In case of not being able to pay your traffic fines through Smart Wallet, please note the following:

- Please go to your nearest traffic unit and complete your personal information by providing the following:
- Original License
- Original National ID
- Proof of statement for (The receipt of the license plates from the concerned traffic unit)

NB: Please note that maximum amount of daily transaction is 3000 EGP (Only three thousand Egyptian pounds)

Terms and Conditions apply



THANK YOU