

Consumer EGP 50 Cash-Back Offer

1. What is the offer about?

Customers who register to CIB Smart Wallet and perform six financial transactions will receive EGP 50 on their wallet.

2. What is the duration of this offer?

The offer is valid for customers registered from 1 January to 31 January 2019.

3. When will I receive the cash back on my wallet?

After you perform six financial transactions, the money will be sent to your wallet on 14 February 2019.

4. How can I participate in the offer?

Once you register and activate your Smart Wallet, you have to perform any six financial transactions to be eligible. The registration process is as follows:

- Registration process:
- Visit the nearest CIB branch or Authorized Banking agent
- Fill in a registration form. You will need a valid mobile number and a valid national ID. (Note: Your mobile number data should match your Smart Wallet data)
- The staff will register your data on the system
- You will then receive an SMS that contains the download URL and activation code
- Download the app from either Apple App Store or Google Play Store
- Enter the registered mobile number and activation code received via SMS and accept the Terms and Conditions.
- Choose a password of six digits
- Your Smart Wallet is activated and ready for transactions

5. What are the types of transactions that I should perform to be eligible?

Any financial transaction will do, except for the following:

- Account Value Load
- Deposit Funds
- Cash Withdrawal

6. What is the participant selection criteria?

All CIB Smart Wallet customers who registered to Smart Wallet between 1 January 2019 and 31 January 2019 and performed six financial transactions from 1 January 2019 to 10 February 2019 will be eligible to receive the EGP 50 cash back.

During this offer, only the first 1,000 customers will have the chance to participate.

7. How many times am I eligible to participate?

Only the first six transactions count. Once you receive the EGP 50, you will not be eligible for a second time.

8. Is there a minimum/maximum amount to be paid while performing financial transactions to count?

There's no minimum amount, but the maximum amount for daily transactions on CIB Smart Wallet is EGP 6,000.

The Smart Wallet limits are as follows:

	Limit
Wallet Balance	EGP 10,000
Daily Transaction Limit	EGP 6,000
Monthly Transaction Limit	EGP 50,000

9. How will I be notified that I received the money on their wallet?

You will receive an SMS after the amount is deposited in your wallet.

10. If I have previously registered to Smart Wallet but never activated it, will I be eligible for the offer?

No, only customers who register and activate their wallets during the offer are eligible to participate.